

## Business Customer Details

<b>1. General</b>			
Title:	Given Names:	Surname:	
Contact Position:		Contact Phone: (Business Hours)	
Fax:	Mobile Phone (Mandatory field):		
Email: (Mandatory field)			
<b>2. Company, Sole Trader Details</b>			
Company Name:		Trading Name:	
ABN:		ACN :	
<b>3. Authentication Details (Sole Trader and Trust only)</b>			
Authentication Type (e.g. Drivers Licence)		Authentication Number:	
Date Of Birth: (dd/mm/yy):		Years Trading:	
Address:		State:	Postcode:
<b>4. Address</b>			
Unit No:	Street No:	Street:	
City/Suburb:		State:	Post Code:
<b>5. Postal Address</b>			
If SAME as the above address <input type="checkbox"/>			
Unit No:	Street No :	Street / PO Box:	
City/Suburb:	State:	Post Code:	
<b>6. Account Settings</b>			
Paper Bill (Green Levy \$1.95) <input type="checkbox"/>		eBill (Free) <input type="checkbox"/>	
<b>7. Direct Debit Option</b>			
Financial Institution Name			
BSB		Account Number	
Account Name			
Card Type	Visa <input type="checkbox"/>	MasterCard <input type="checkbox"/>	Amex <input type="checkbox"/>
Card Number			
Expiry Date		C V V	
Signature 1		Signature 2	
<b>8. View My Bill Password</b>			
<b>9. Additional Authority (Optional)</b> <span style="float: right;">Nominate someone else to make changes on the account</span>			
Nominated Contact:			
Position:		Pass code for Nominated Contact (4 Numeric Characters, except 0000)	
By signing this additional authority you warrant that you are authorised to appoint the nominated contact to exercise full authority on behalf of the business and agree that if Trinity Telecom need your consent to undertake certain actions that Trinity Telecom may rely upon the instruction of the nominated contact.			
Name (Please Print):		Position:	
Signature:		Date:	
<b>10. Services to be added</b>			
Land Line (Annexure D) <input type="checkbox"/>		Mobile (Annexure A) <input type="checkbox"/>	
ADSL (Annexure B) <input type="checkbox"/>		Wireless Internet (Annexure C) <input type="checkbox"/>	
<b>Dealer Use Only</b>	Partner Name	Aussie Phone Brokers	Partner Code 414
Sub Partner Name		Sub Partner Code	
Please Note			



## Aussie Phone Brokers APB414 – Special Rates

<b>APB414</b> Plan Code APB414	
<b>Local Calls</b>	<b>\$0.13 Per call</b>
	*(0.143) per call
<b>National Calls</b>	<b>\$0.09 Per Min</b>
	*(0.099) per Min
	<b>capped at \$0.70 (\$0.77) for 30 minutes</b>
<b>Fixed to Mobile</b>	<b>\$0.22 Per Min</b>
	*(0.242) per Min
	<b>capped at \$0.80 (\$0.88) for 10 minutes</b>
<b>International Top 30 Countries</b>	<b>\$0.08 Per Min</b>
	*(0.088) per Min

### TOP 30 COUNTRIES

Argentina *	Czech Republic *	Ireland *	Norway *	Sweden *
Austria *	Denmark *	Italy *	Poland *	Switzerland *
Belgium *	France *	Israel *	Portugal *	Taiwan *
Canada *	Germany *	Japan *	Russia *	Thailand
Chille *	Greece *	Malaysia *	Singapore	UK *
China	Hong Kong	New Zealand *	Spain *	USA

### PLAN BENIFITS

Aussie Phone Brokers has negotiated 12 month terms for these rates.

### MONTHLY LINE RENTAL & SERVICE CHARGES

Connection Fee - National, Calls to Mobile , International Calls	\$0.00 ( \$0.00)
Business Telephone Line	\$31.77 (\$34.95) per line
Faxstream Service	\$31.77 (\$34.95) per line
ISDN 2 Service	\$66.82 (\$73.50) per ISDN 2
ISDN 10 Service	\$322.73 (\$355.00) per ISDN 10
ISDN 20 Service	\$645.45 (\$710.00) per ISDN 20
ISDN 30 Service	\$940.91 (\$1035.00) per ISDN 30
Direct Indial (per 100)	\$32.00 (\$32.50) per 100 numbers
Calling Number Display \$5.45	\$5.45 (\$6.00) per line, per month
Messagebank	\$5.45 (\$6.00) per month
Line Hunt Call Circulate	\$2.95 (\$3.25) per line, per month
Faxstream Duet	\$5.45 (\$6.00) per duet service
Silent Number	\$2.68 (\$2.95) per Number, per month
Extension level Billing (ISDN 2)	\$10.00 (\$11.00) per month
Extension level Billing (ISDN 10,20,30)	\$50.00 (\$55.00) per month
Number Redirection (Ongoing)	\$22.68 (\$24.95) per month
Number Redirection (6 months prepaid)	\$54.55 (\$60.00)
Number Redirection (12 Month prepaid)	\$109.09 (\$120.00)



## General Information

- Rates shown are exclusive of GST (Inclusive of GST in Brackets)
- Early Termination fee \$240 where on contract - applied on a pro rata basis.
- Available to Business customers with a valid ABN
- Timed calls are charged per minute and are billed in one second increments.
- Rates apply 24 hours per day, 7 days a week
- Local data calls are charged at the same rate as a local call (according to the plan selected)
- Local Calls are Untimed.
- Connection fee applies to International calls.
- International destinations marked \* have a higher call rate to mobiles in those countries.
- Amex Card Surcharge - 3%
- Late payment fee - \$15.00 (\$16.50) for all payments made after the due date.
- All applications require a valid email address. In efforts to reduce paper wastage, Trinity Telecom invoices are sent by email in PDF format to a customer's nominated authorised contact. In the event a valid email address is not provided a paper bill will be issued with a Green Levy of \$1.77 (\$1.95) per month.
- Prices and information is current as of 1st Feb 2010,
- Plan may be withdrawn by Trinity Telecom at any time without notice.

*For other countries rates see [www.trinitytelecom.com.au](http://www.trinitytelecom.com.au)*



## Annexure D - Landline Application

Company Name \_\_\_\_\_ Existing Account Number \_\_\_\_\_

Existing Phone Number \_\_\_\_\_

### 1. Service Information

Plan Number	Line Number	Plan Number	Line Number	Plan Number	Line Number
APB414		APB414		APB414	
APB414		APB414		APB414	
APB414		APB414		APB414	
APB414		APB414		APB414	
APB414		APB414		APB414	
APB414		APB414		APB414	

### 1.1 Contract Term

No Contract <input type="checkbox"/>	12 Month <input checked="" type="checkbox"/>	24 Month <input type="checkbox"/>
--------------------------------------	--	-----------------------------------

### 2. ISDN Number Range

From: _____	To: _____
-------------	-----------

### 3. Transfer Authority Account Holder s Authority to Transfer Telephone Services

Current Line Rental and Local Carrier _____	Current Long Distance Carrier (if different to Local) _____
---	---

Telephone Company (to): Trinity Telecom ACN 49 108 322 452 243 Riverside Dve West End Qld 4101  
 Trinity Telecom is not responsible for an errors or omissions published. I certify that I have the authority to make this change and hereby apply to Trinity Telecom Pty Ltd (Trinity Telecom) to supply all my telephone lines and acknowledge that:

- I am authorised to sign this form and agree for the telephone service number(s) or account(s) to be transferred to Trinity Telecom;
- Trinity Telecom will bill me for calls made from my telephone lines in accordance with Trinity Telecom's current prices.
- I hereby engage and authorise Trinity Telecom to facilitate the porting of all Free phone and Local Rate service numbers as listed above, such porting to be completed at Trinity Telecom's discretion;
- Trinity Telecom may carry out a credit history check prior to accepting my application;
- Trinity Telecom can ask my current telephone company to release me;
- Trinity Telecom may select the carrier in order to supply the service;
- I understand I will still be responsible to my current telephone company for any charges which are incurred and billed up to the date the transfer is effective;
- The telephone service number(s) will remain active with my current telephone company until the transfer is effective;
- I acknowledge that the service numbers provided are correct and correspond to the service numbers I require to be transferred to Trinity Telecom;
- The service will be provided subject to the provisions of Trinity Telecom's terms and conditions;
- I acknowledge that I may surrender all incentives and benefits with my current telephone company (e.g. discount plans, charity concessions);
- A porting charge may apply for each 13, 1300 or 1800 service number;
- Trinity Telecom, credit providers and the Carrier(s) may exchange call charging and company account information;
- The telephone service number(s) will be transferred with their current status (e.g. call barring);
- This application may not be approved if preselection is unavailable;
- I will be solely responsible to Trinity Telecom for all charges incurred by me on the service numbers I have provided to Trinity Telecom for transfer to them, after the date the transfer is effective;
- I will contact my current telephone company in relation to providing services and any faults until the transfer is effective

\_\_\_\_\_  
 Authorised Signature Name

\_\_\_\_\_  
 Position Date

I accept the contract term shown above

Signed: \_\_\_\_\_ Name: \_\_\_\_\_

### 4. Nett Long Distance Value

\$ \_\_\_\_\_

**This application should be read in conjunction with the applicable rate sheet**  
**Full terms and conditions applicable to this plan can be found on our website [www.trinitytelecom.com.au](http://www.trinitytelecom.com.au)**

**TRINITY TELECOM TERMS & CONDITIONS**

Trinity Telecom, ABN 49 108 322 452 will supply you with telecommunications services ("Services") on the terms and conditions set out below. Words not defined in these terms and conditions have the same meaning as in the Telecommunications Act 1997.

1. OUR CONTRACT WITH YOU:
  - 1.1 As a customer of Trinity Telecom these terms and conditions form the basis of our contract with you.
  - 1.2 Our contract with you also includes your application or order form which you complete and provide to us. We may accept and rely on facsimile copy of the application or order form as if it was an original. You will be bound by a facsimile copy of the application or order form as if it was an original.
  - 1.3 Our contract with you also includes our currently applicable price list. The price list may change from time to time, but we will notify you of any changes when they happen. Copies of the price list are available from us, upon request.
2. SERVICE DESCRIPTION
  - 2.1 Services will be supplied to you through the carriers or networks ("Carriers") that we nominate in writing from time to time. You agree that we may change Carriers without reference to you and at any time; and
    - (a) have your express authorisation to notify any relevant Carrier in respect of and to effect any such change.
  - 2.2 We do not warrant that we will be able to supply Services and we are not liable for any failure to provide all or part of any of the Services, but, to the extent and to the standard that Carriers provide Services to us, those Services will be provided by us to you. When your connection is disrupted, we will do our best to reinstate our Services to you as soon as we can.
  - 2.3 Unless otherwise stated in the schedule to this agreement, we reserve the exclusive right to provide you with all long distance services from the date of this agreement.
  - 2.4 When using the Services, you agree to –
    - (a) comply with all statutes, regulations, by-laws or licence conditions of any government body; and
    - (b) not breach any person's rights or otherwise cause us or a Carrier loss, liability or expense.
  - 2.5 Our obligations to provide the Services ceases when we transfer your account to another supplier and the other supplier takes over full billing of those services.
3. CHARGES AND PAYMENT
  - 3.1 You agree during the term of this agreement:
    - (a) to be charged for the Services we provide to you, regardless of whether it is you who uses them, at our current prices from time to time;
    - (b) to pay us for all calls made using the 1456 access code (whether you use it by override code dialling (automatic or otherwise) or through pre-selection);
    - (c) as our charges are exclusive of any taxes, that we can pass on to you the full amount of any taxes payable on the charges; and
    - (d) to pay accounts for all of those charges (including taxes) by the date specified in the account ("Due Date").
  - 3.2 If you dispute in good faith an amount in the account, you must notify us in writing within fourteen days setting out reasons for the dispute and the amount in dispute. Notwithstanding any dispute as to any amount of any charge, you must pay the whole amount of each account by the Due Date.
  - 3.3 If you do not pay the account by the Due Date, then we may charge a fee of \$15.00 (ex GST)/\$16.50 (inc GST) on the next bill. We may also bar your Services pending payment of outstanding amounts on the account. In addition to this we may charge interest at the rate of 1.5% per month or part thereof on the outstanding amount of the invoice. Trinity Telecom may charge any reasonable expenses in connection with recovery of late payments (including the costs of engaging a mercantile agency). Nothing in this clause affects our rights to terminate this agreement under clause 8
  - 3.4 If you do not pay the account by the Due Date, we also reserve the right (at our discretion) to adjust the prices you pay for the Services.
  - 3.5 If you direct us to transfer any of the Services to another supplier, you will pay to us on receipt of an account under our normal payment terms
    - (a) all of our accounts up until the time we stop providing the Services; and
    - (b) all other proper charges that we become aware of after the date of transfer that relate to the Services we provided to you.
  - 3.6 There will be a 3% fee for the use of American Express credit cards.
  - 3.7 Unless otherwise stated all prices are ex GST
4. AMENDMENTS TO TERMS AND CONDITIONS  
Without limiting clause 3.1, we may vary, alter, replace or revoke any of these terms and conditions effective upon the expiry of 14 days written notice from us. We may interpret your ongoing use of the Services after that date as constituting your acceptance of the variation, alteration, replacement or revocation.
5. CREDIT CHECK
  - 5.1 Prior to our accepting your application, you have provided to us all information relevant to our assessment of your credit rating. You have consented to the following:
    - (a) our obtaining from a credit reporting agency a credit report containing personal information about you;
    - (b) our giving to and seeking from any credit provider named in a credit report or in your application, information in relation to your credit rating including without limitation any information about your credit worthiness, credit history or credit capacity that credit providers are allowed to give or receive from other credit providers under the Privacy Act 1988;
    - (c) our making independent enquiries of third parties concerning your financial standing and for this purpose you have authorised and permitted such third parties to supply such information regardless of any confidentiality or privilege which applies to the information sought; and
    - (d) our providing any information we obtain about you to the relevant Carrier.
6. TRANSFER OF SERVICES
  - 6.1 When you transfer any services ("Transferred Services") from a Carrier, a Telecommunications Service Provider or equipment supplier who supplies telecommunications services or equipment to you at the time of signing this agreement ("Current Supplier") to us, you authorise us to sign on your behalf and in your name any forms required by the Current Supplier to transfer the transferred services as we direct.
  - 6.2 You agree to immediately pay to the Current Supplier any amounts owing for the transferred services up to the date of the transfer.
7. LIMIT ON LIABILITY
  - 7.1 We do not exclude or limit – the application of any provision of any statute (including the Trade Practices Act 1974, the Privacy Act 1988 or the Telecommunications Act 1997) where to do so would contravene that statute or cause any part of this clause 7 to be void; or
    - (a) direct losses and damages which arise only as a result of our gross negligence (which means where we commit an act or allow an omission to occur in reckless disregard of the consequences of the act or omission).
  - 7.2 Except where clause 7.1 applies, we exclude all statutory liability, tortious liability (including but not limited to liability in negligence), conditions and warranties implied by custom, the general law or statute, liability for all direct, economic, consequential or indirect losses, expenses, damages and costs incurred by you, arising out of or relating to the Services, any failure to supply or delay in supplying the Services or out of or relating to this agreement.
  - 7.3 Including, but not limited to, liability for gross negligence and except to the extent of clause 7.1(a), we are not responsible or liable for any indirect consequential or economic damages, including, without limitation, loss of income or profit or loss of actual potential business opportunities.
  - 7.4 Our liability to you for any breach of any implied provision of this agreement (other than an implied warranty of title) is limited, at our option, to refunding the price of the goods or Services in respect of which the breach occurred, or to providing, replacing or repairing those goods or providing those Services again.
  - 7.5 We are not liable to you for any delay in the connection or failure in the operation of the Services.
  - 7.6 You acknowledge that any liability of any Carrier to you in relation to the Services is governed by the terms and conditions on which that Carrier from time to time supplies that service to its own retail customers.
8. TERM OF AGREEMENT
  - 8.1 This agreement will commence on the date of its signing by us.
  - 8.2 We may immediately terminate this agreement by written notice at any time if, without our prior written consent: you breach any term or condition of this agreement; a receiver or receiver and manager is appointed over any of your property or assets; a liquidator or provisional liquidator is appointed to you; you become bankrupt; you enter into any arrangements with your creditors; you assign or otherwise deal with your rights under this agreement; you cease to carry on business; or there is a material change in your direct or indirect ownership or control.
  - 8.3 We may also immediately terminate this agreement at any time by written notice if the Carriers cease to provide necessary services to us.
  - 8.4 If we terminate this agreement in accordance with this clause and a Carrier arranges to supply you services other than through us, you acknowledge that –
    - (a) the Carrier may not be able to make those arrangements immediately; and
    - (b) once the Carrier has made arrangements, the services acquired by you from the Carrier will be acquired on the Carrier's then current tariffs and terms and conditions and the Carrier will bill you accordingly.
9. INFORMATION
  - 9.1 Without limiting clause 5.1, you agree to provide us with any information we request in connection with our providing the Services to you under this agreement.
  - 9.2 You authorise and consent to the following:
    - (a) our conducting a physical audit of the Services and any equipment supplied in respect of the Services should we consider it necessary;
    - (b) our exchanging with Carriers all information about you and the Services provided to you in our possession or control including, but not limited to, your name, billing address, street address, relevant telephone numbers, any information obtained by us for the purpose of your application and this agreement;
    - (c) the Carrier exchanging with us any information in the Carrier's possession or under its control in relation to the Services including, without limitation, all your records and, in particular, exchange line details, account information, call charge records and call event records; and
    - (d) ours and the Carrier's use of the information referred to in paragraphs (b) and (c) of this clause.
10. CONFIDENTIALITY  
You will keep confidential all information supplied by us or the Carriers and we will keep confidential all information supplied by you, except as provided by clauses 5 and 9.
11. ASSIGNMENT  
Your rights under this agreement are personal. You must not assign or attempt to assign any right or obligation under this agreement without our written consent. We may assign all or any of our rights and obligations under this agreement at any time by notifying you in writing.
12. WARRANTY OF AUTHORITY  
Any persons signing this agreement on your behalf warrant that they have full power and authority to bind you in respect of this agreement.
13. OTHER EQUIPMENT  
Where you have PABX or other network equipment, you must ensure that it is programmed as we specify.
  - 13.1 Where you have equipment on premises you occupy which is used by another supplier to provide you with services, we will disconnect that equipment when you transfer the services to us and we connect our Equipment (if any). You must immediately notify that supplier that you have transferred your services to us and arrange for them to remove their equipment from the premises.
14. MISCELLANEOUS
  - 14.1 Any notice, demand, consent or other communication required to be given to either party must be delivered personally or sent by prepaid mail or by facsimile to the address of the other as last notified.
  - 14.2 Clauses 2.5, 3.5, 5, 7, 10, 12, and 14 shall survive the expiration or termination of this agreement.
  - 14.3 This agreement shall be governed by and construed in accordance with the law of Queensland and the parties hereby submit to the non-exclusive jurisdiction of the courts of that State.
15. EARLY TERMINATION
  - 15.1 Where the 12 month contract option has been selected a \$264.00 (inc GST) early termination fee will be applied on a prorate basis. i.e. number of months remaining x \$20.00 per month
  - 15.2 Where the 24 month contract option has been selected a \$528.00 (inc GST) early termination fee will be applied on a prorate basis. i.e. number of months remaining x \$20.00 per month